

# Mass Uploading Employee Documents

Last Modified on 05/23/2025 5:46 pm EDT

## Summary

The mass upload documents process is broken down into two steps: creating the metadata file and uploading the documents and metadata file into the solution. To begin the mass document upload process, access the **Employee Documents** report and select **Mass Upload** (it may appear within the ellipses).

The upload process has two steps.

Create a metadata file that maps the documents to the appropriate employee accounts.

1. From the Mass upload documents action button, select Download template to save the CSV file.
2. Complete the template with the required data for each file being uploaded to map the documents to the employees' accounts.
3. The template has five available columns.

Account ID	<p>Required. This is <b>NOT</b> the Employee ID field. You must add the <b>Account ID</b> column to a report in order to export this value for each employee. The <b>Account ID</b> is the only way the system knows which employee to map each document to.</p> <table><tr><th>Account Id</th><th>Employee Id</th><th>First Name</th><th>Last Name</th></tr><tr><td>4336867437</td><td>40008</td><td>Buddy</td><td>Budtender</td></tr></table>	Account Id	Employee Id	First Name	Last Name	4336867437	40008	Buddy	Budtender
Account Id	Employee Id	First Name	Last Name						
4336867437	40008	Buddy	Budtender						
Document Type ID	<p>Required, if Globally Required at the Company level. Document IDs are unique per company and can be found by going to Settings &gt; Global Setup &gt; Global List Definitions &gt; Document Types. Example Document IDs are shown below.</p> <table><tr><th>Document Type</th><th>Document Type Id</th></tr><tr><td>Admin ONLY</td><td>184720766</td></tr><tr><td>Benefit Plan Document</td><td>369236610</td></tr><tr><td>Dr/Medical Note</td><td>369236609</td></tr></table>	Document Type	Document Type Id	Admin ONLY	184720766	Benefit Plan Document	369236610	Dr/Medical Note	369236609
Document Type	Document Type Id								
Admin ONLY	184720766								
Benefit Plan Document	369236610								
Dr/Medical Note	369236609								
Filename & Extension	<p>Required. This field is the file name and extension that will be mapped to the specified Account ID.</p>								
Display Name	<p>This is the display name of the file. This is not a required field, although it is commonly used.</p>								
Description	<p>An optional field, this allows for a description to be added.</p>								

**Important:** Ensure the created template file is named 'metadata' for the upload process to be completed successfully.

## Upload the documents and the completed metadata file into the solution.

1. These files must be added together in a zip folder and then loaded together for the mapping to occur.
2. Once the upload has been completed, a CSV file is created and can be downloaded to review the success of each upload. This allows you to review the file, status, and reasons to help with troubleshooting and verification.

**Important:** When doing large mass uploads, you may navigate away from the upload process as it completes. You will receive an alert letting you know when it has been completed and provide the link to download the CSV results.

## Process

Access the Employee Documents report and select mass upload to initiate the mass upload document process.

1. Navigation : *HR > HR Maintenance > Employee Documents*
2. Select the Mass Upload button.
  - **Note:** The Mass Upload button may be located under the ellipsis icon.
3. Select *Download Template*.
4. Enter the required account and document data, as appropriate.
  - **Important:** Account ID (this is **NOT** the Employee ID), Filename and Extension are always required, while Document Type ID is only required when this is configured at the company level.
5. Save the file with the name '*metadata*'.
6. Save the document files and the metadata file in a single zip file.
7. In the solution on the Mass Upload screen, select Choose Zip File and select the created zip file.
8. Select Upload.
  - **Important:** Do not close or refresh your browser while the upload is in progress.

## Review Mass Upload Results

Upon completing a mass document upload, the results can be accessed and viewed from the resulting CSV file.



**Your file was successfully uploaded**

Your documents are now available on the Employee Documents report and are reflected as "Bulk Upload" in the Related column.

Close

New mass upload

Download CSV

**Important:** Even though the file shows “successfully uploaded”, individual file uploads may have failed. **Always** download and review the CSV file to confirm the status of all documents uploaded.

	A	B	C	D
1	<b>File Name</b>	<b>Account Id</b>	<b>Status</b>	<b>Reason</b>
2	B.Budtender-Resume	4336867437	Failure	File Not Found
3	C.Cashier-Resume	4336867437	Success	C.Cashier-Resume.pdf has been uploaded successfully.

## Tutorial

Your browser does not support HTML5 video.